

Five-0 Motors Vehicle Auction

Frequently Asked Questions (FAQ)

Q: When is the next auction?

A: Auctions are typically run once a month. The exact date varies per month but they usually start in the 2nd or 3rd week of the month. The bidding period is 10 days. The best way to stay up-to-date is to follow Five-0 Motors on Facebook at <https://www.facebook.com/fiveomotorsmcbh>.

Q: Where do the cars come from?

A: Vehicles on the Auto Auction typically come from 2 sources:

1. Most of the vehicles in our auction have been abandoned on base and impounded by PMO. Once PMO processes the vehicle they will clear it for auction by Five-0 Motors. These vehicles have no keys and are in unknown running condition.
2. Some vehicles are donated to Five-0 Motors as part of our Vehicle Remittance Program. These vehicles may have some minor mechanical or cosmetic issues but they run and have keys.

Q: If they don't have keys, how do I drive it?

A: It is the buyer's responsibility to have keys made. This can typically be done by a mobile locksmith. Bidders are encouraged to do their research as to price and availability of keys and key FOBs before bidding.

Q: Who can bid on the cars?

A: The Five-0 Motors Vehicle Auction is open to all authorized base patrons. These include:

- Active duty, reserves, retired military, and their dependents
- DOD and NAFI employees and their dependents
- Veterans who qualify under the Purple Heart and Disabled Veteran Equal Access Act of 2018 are also authorized base patrons.

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Frequently Asked Questions (FAQ) - Continued

Q: How do I bid?

A: Bid Sheets are available inside Five-O Motors. Bidders are encouraged to take a photo of the Vehicle Auction Sheet located on the dashboard of each vehicle. This information is needed to complete the Bid Sheet. Each vehicle has a minimum bid listed on the Auction Sheet. Bidders may not bid lower than the minimum but can bid as high as they like. Please note that the bid is not progressive like online auction sites. What you bid is what you pay. Once the sheet is completed it is placed in a locked box until the auction ends.

Q: How do I know if I won?

A: Once the 10-day bidding period ends, the locked bid box is taken to the Director's office for the bids to be counted. Highest bid is the winner. In the unlikely event of a tie, the bid placed first will win. Winners are typically called the next business day after the auction ends.

Q: I won! Now what?

A: Congratulations! You have 24 hours from being notified to pay for your new ride. Payments can be made at Five-O Motors by cash or major credit card. Five-O Motors will then issue to the winning bidder a Federal "Certificate to Obtain Title." This form is taken to the local Satellite City Hall where they will issue a new Hawaii title and license plates. Prior to obtaining new plates the vehicle will need current proof of Hawaii State Insurance and pass a state Safety Inspection. This is a multi-step process we're happy to guide you through if needed.

Vehicles must be removed from the Auction Lot within 48 hours.

Q: I don't see my question here. Who can I call for more information?

A: Please call Five-O Motors at (808)254-7675 for specific questions. We also have a copy of our SOP available in the office.