

THINGS YOU SHOULD KNOW ABOUT MAKING A RESERVATION AND PLANNING FOR THE DAY

Please confirm with the pass house with questions concerning Guest who are Foreign Nationals

RECEIPT MUST BE PRESENT WHEN CHECKING IN FOR RESERVATION

Hours of operation 0800-1700

- For reservations please call 808-254-7666. **Choose prompt #1**
- Please leave a voicemail message if there is no answer and your call will be returned.
- Reservations may be made:
 - 60 days in advance for active duty Marines
 - 45 days for all other active duty service
 - 21 days for retired and DoD civilian employees
- Who may make the boat reservation? **ONLY THE LICENSED BOAT DRIVER.**
- **One boat reservation per day by the license driver.**
There are 4 types of boats to choose from: Please be specific when requesting what type of boat and if you want one for a pet.
 1. 6 person Boston Whaler (NOT a PONTOON) pet friendly. **\$90 for the time block**
 2. 10 person PONTOON With CARPET **NO PETS \$140 for the time block**
 3. 12 person Voyager Pontoon **NO PETS- \$180 for the time block**
 4. 12 person Fiesta **PET FRIENDLY** Pontoon NO CARPET **\$180 for the time block**
- Reservation **time block** choices are **0800-1200** or **1230-1630**. You may rent the whole day by booking both time blocks.
- Credit Card payment is required at the time of making the reservation.
- The name on the credit card must be the name of the license boat driver.
- Any age child is counted as a person.
- Children under 13 required per Coast Guard to wear life jackets.
- No grills, stoves, or food heating equipment is permitted.

Planning for the Day of Reservation

Prior to checking in at the front desk.

- Arrive early to stage your guest and personal items near the wave attenuator (furthest pier where all rental boats are docked).
- Wheeled carts are available for your use which are located outside the back of the building near the restrooms. When you're finished please return them to the back of the main warehouse.
- The license boat driver, with the military I.D., may check in at the front desk. Any children 13 and younger must wear a life jacket while boat is in motion. Lifejacket are located in the warehouse.
- Take the clip board with the float plan and fill out the guest information onto the boat.
- The Marina attendant will give a final safety brief and take the clipboard/float plan right before they launch your boat.

CANCELLATION POLICY

- 48-hour cancellation for a refund to the VISA credit card all other cards will need to be swiped at the counter for refund on to the credit card. **NO CASH REFUND.** If paying with cash, check request will be submitted to headquarters and mailed to your address.
- Less than 48-hour cancellation refund will be placed in the household account on file.